

**Are you concerned about your child?
Not sure where to turn?**



There is hope when you need it...

- people who care
- people who will listen
- people who will help

Integrated Service Delivery for Children and Youth

Providing...

- timely access to needed services
- child, youth and family-centered approaches
- school and community-based services
- strength-based strategies
- shared and integrated services
- effective use of departmental and community resources
- active family and youth engagement

To help us all in our role as a community, a new web site has been developed:

www.infocharlotte.ca

This searchable data base contains all of the programs and services aimed at families, children and youth in Charlotte County.

Check it out!

Integrated Service Delivery for Children and Youth

**Fostering the positive growth and
development of children and youth**

**Program Information for Parents
and Guardians**



What is Integrated Service Delivery (ISD)?

Several Government departments and agencies (Education and Early Childhood Development, School Districts, Health, Regional Health Authorities, Social Development, and Public Safety) and service providers in your community have come together to help children and youth up to the age of 21, who have concerns about family, school, relationships, and personal issues.

Services are available in your child's school and your community, and are provided in places that are comfortable for you and your child. Requests for this service can be made by families and service providers from the community.



Who provides ISD services?

Services are provided by ISD Child and Youth Teams.

These teams are made up of caring professionals with training in counseling, social work, school and clinical psychology, education, nursing, mental health, and addictions. These professionals specialize in working with children and youth, and their families.

Team members offer support, encouragement and treatment for children and youth. They are available to meet with parents and children to discuss areas of concern.



If your child needs these services, what can you expect from a Child and Youth Team member?

- To be heard.
- To be understood.
- To identify a starting point for support.
- To be linked with helpful services.
- To be included in the decision-making process.
- To be involved in your child's case plan.
- To work with your child's strengths.
- To receive support and/or treatment tailored to your family's needs.



Collaboration and Support

Child and Youth Team members work with community organizations and individuals who want to make a positive difference in your child's life.

The Child and Youth Team members will work with you and your child to help you get the supports you need.

In your child's school, Child and Youth Team members work closely with school-based Education Support Services Teams to help you access ISD services.

Contacting your regional Child and Youth Team

If you want to access Child and Youth Team supports and services, ask your local school principal, counsellor or teacher for more information, or call your local office of Addiction and Mental Health Services.

Additional information regarding Integrated Service Delivery can be found at www.gnb.ca/family

Addiction and Mental Health Services

Charlotte County

Integrated Service Delivery for Children and Youth

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*Changing the way we deliver services:
a child and family-centered approach*